

Refund Policy for Store Front Products

Policy for Undamaged and Non-Defective Products

Thanks for purchasing our products at www.markinproducts.com operated by Markin Co.

In order to be eligible for a refund, you have to return the product within 30 calendar days of your purchase. The product must be in the same condition that you receive it and undamaged in any way.

After we receive your item, our team of professionals will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If the product is damaged in any way, or you have initiated the return after 30 calendar days have passed, you will not be eligible for a refund.

If anything is unclear or you have more questions feel free to contact our customer support team.

Policy for Damaged, Defective, or Lost in Transit Products

In order to be eligible for a refund, you have to return the product within 30 calendar days of your purchase. Before sending the item back, please get in contact with us at 888-229-3298, so we can discuss how we can get your refund to you, and what about the item is defective.

After we receive your item, our team of professionals will inspect it and process your refund. The money will be refunded to the original payment method you've used during the purchase. For credit card payments it may take 5 to 10 business days for a refund to show up on your credit card statement.

If you have initiated the return after 30 calendar days have passed, you will not be eligible for a refund.

If anything is unclear or you have more questions feel free to contact our customer support team.